

Operations Excellence (OE) provides individuals with the skills and competencies to undertake a broad range of improvement initiatives in their organisations, which creates competitive advantage by focusing on the operational activities where it can outperform its competitors. Students will develop their knowledge and skills in the area of operations excellence with application in engineering and technology firms, from small medium enterprises to global multinational organisations.

The Professional Diploma in Operations Excellence comprises 20 credits (four modules). These modules are offered across the Autumn and Spring Trimesters. The four modules in this Professional Diploma will be delivered in a blended format. This comprises on-campus classroom-based seminars and workshops, in addition to online classes.

The first two modules are delivered in Autumn 2023.24 (September) while the last two in Spring 2023.24 (January 2024)

[Decision Analysis](#)

[Eng. Operations Management](#)

[Quality Management](#)

[Business System Design](#)

The class schedule for modules will be driven by the timetable for the programme. While generally stable, there are some variations in module timeslots from year to year (but always within the Friday/Saturday window). The final timetable will be available from late July before the start of the new academic year, however a copy of last year's timetable is available on request.

On campus classes take place on **Fridays of weeks 1, 4, 8** and **12** of each trimester. Modules are timetabled between **9am and 8pm** on those Fridays. Those classes are not live streamed or recorded.

Live online classes take place on **Friday afternoons and Saturday mornings of weeks 2,3,5,6,7,9,10,11 of each trimester**. Modules are timetabled between 2pm and 8pm on Fridays and 9am and 1pm on Saturdays.

In relation to timing of assessments, the "varies throughout the trimester" is used where the assessment (e.g. a group presentation) might take place over several weeks, e.g. group 1 presentation in week 4, group 2 in week 5 and so on (but for the same assessment). Module assessment strategies can be edited up to early July for the next year. Therefore, the information is based on the current 2022/23 academic year.